

Certificate II in Retail

SIR20207

Qualification Rules

You must complete 14 units of competency consisting of:

All 9 core units

3 units from Elective units group A – General Selling plus 2 elective units

- A maximum of 2 elective units may be selected from the General Elective Units listed below
 - A maximum of 2 Elective units may be selected from another endorsed Training Package or accredited course
- These must be units which are packaged within a Certificate II or III qualification of the Retail Services Training Package.

UNITS OF COMPETENCY	CODE	TITLE
	CORE UNITS	
	SIRXCCS001A	Apply point-of-sale handling procedures
	SIRXCCS002A	Interact with customers
	SIRXCLM001A	Organise and maintain work areas
	SIRXCOM001A	Communicate in the workplace
	SIRXICT001A	Operate retail technology
	SIRXIND001A	Work effectively in a retail environment
	SIRXINV001A	Perform stock control procedures
	SIRXOHS001A	Apply safe working practices
	SIRXRSK001A	Minimise theft
	ELECTIVE UNITS GROUP A: GENERAL SELLING STREAM	
	SIRMER005A	Create a display
	SIRXFIN001A	Balance point-of-sale terminal
	SIRXSLS001A	Sell products and services
	GENERAL ELECTIVE UNITS	
	BSBCM205A	Use business technology
	SIRXICT002A	Use computers as part of business and e-commerce processes
	SIRXFIN001A	Balance point-of-sale terminal
	BSBINM202A	Handle Mail

Cost: \$1,200 – Payment options are available
Training Delivery: Self paced trainer facilitated, supported distance and trainer led.
Traineeship: Employers may be eligible for Commonwealth funding.

